

# How to Build a High Performing Analytics Team



Guest Speaker
Jenny Schmidt





Thursday. 1PM Central. November 21st, 2019



#### HOST Nick Reddin Vice President, ATC

- Has over 25 years of experience in the employment and technology services industry
- Works with Fortune 500 companies in achieving their workflow and technology goals
- Specializes in technology innovation, sales, change management and driving operational efficiencies

## Jenny Schmidt Owner, J Schmidt Consulting

- HR Expert in developing analytics professionals
- Partners with Analytics and HR departments to develop analytics talent on an individual, team, and organization level
- Provides leadership coaching, team building for analytics teams, and organizational design consulting





# **About ATC:**

Using a fully customized mix of onsite consulting, offshore resources, enterprise-grade tools and frameworks, and highly-talented staff placements, ATC helps organizations bridge key knowledge, technology, and process gaps to help you accelerate growth.

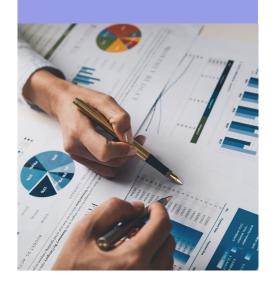
We solve problems at every stage of your product development lifecycle, enabling you to focus on your core business while we manage the details of transforming your business and delivering success.

# Agenda









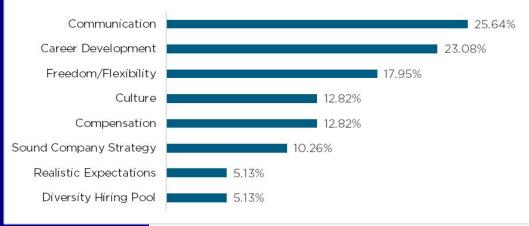
#### Develop Talent





#### Career Development

#### How To Overcome Deficiencies



International Institute for Analytics Research Brief: Attracting Analytics and Data Science Talent April 2019



#1 attribute tied to Retention

Mercer: Sirota analysis 2018



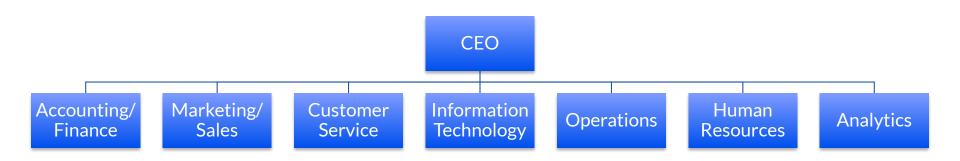
#### Analytics Roles

- Reporting Hierarchy
- Analytics Team
- Technical Career Ladder





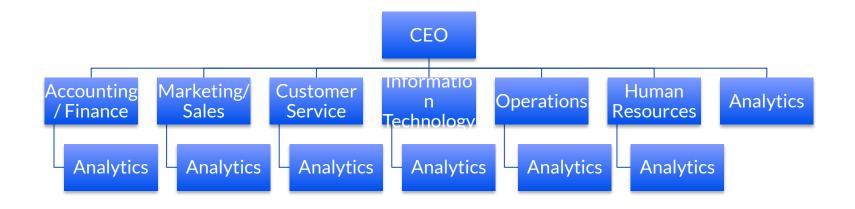








## **Decentralized** / Federated







#### Different **Perspectives** How do we How do we increase gain more productivity and customers & reduce cost? What's sales? How do we the ROI? increase engagement? $\bigcirc$ 0 $\square$ 0 What data & How do we tools do we support the need? strategy? atc



## Analytics

#### Data Scientist



Draws insights from data using statistics

### Business **Team** Analytics Intelligence Translator



Tells a story about insights using data



Implements

analytics projects to

solve business

problems

Data Wrangler



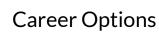
Organizes data to be used for analytics



### Technical Career Ladder



#### **Technical Path**



**Clear Expectations** 

#### Data Scientist Level Cutters

	Tools/Software		Data			Analytics Modeling	Domains	
	<u># of</u> <u>Tools</u>	Proficiency Level	<u># of Data Sets</u>	<u>Volume of</u> <u>Data</u>	<u>Type of Data</u>	<u>Complexity</u>	<u>Industry</u>	<u>Functions</u>
Data Scientist Intern	1-2	Intern	2-3 data sets	Gigabytes	Mostly structured	Regressions	No Prior Knowledge	1 Analytics Dept
Data Scientist	2-4	Proficient	3-10 data sets	Gigabytes	Mostly structured	Time Series Analysis, Decision Trees	Basic Knowledge	2+ LOB
Senior Data Scientist	5+	Tool Agnostic	10+ data sets	Terabytes	Some unstructured	Random Forest	In-Depth Knowledge	Analytics & Business Experience
Principal Data Scientist	6+	Expert	High-Volume & Very Diverse	Petabytes	Mostly unstructured	Machine Learning, Neural Networks	Expert Knowledge	Multiple Divisions or Analytics Depts

#### **Manager Path**



See Possibilities

Still Technical

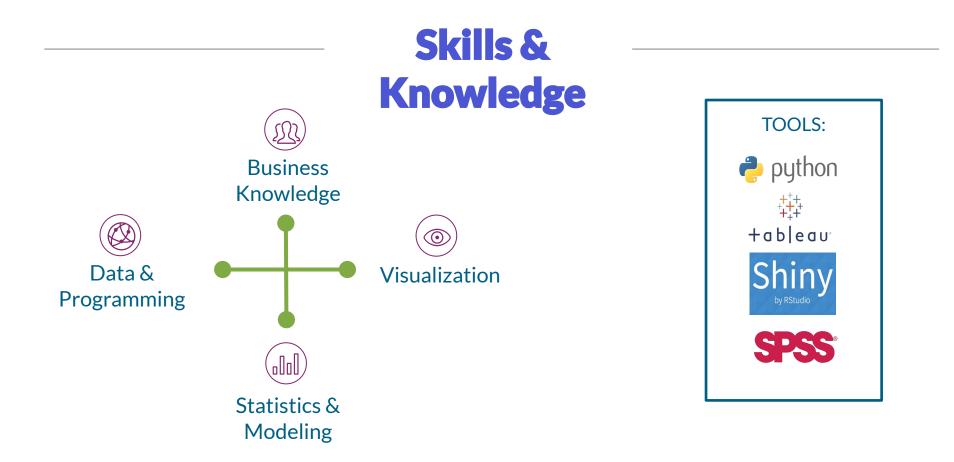


#### **Build Skills**

- Skills & Knowledge
- Behaviors
- Teamwork







atc



### **Behaviors**

What is the differentiator?







#### Teamwork



Insights Discovery is a simple four-color model that helps people understand themselves and others, and why they act the way they do.









© The Insights Group Ltd, 2009 2019. All rights reserved



#### Develop Talent

- Learning Culture
- Provide Opportunities
- Individual Development Plan



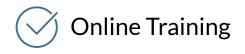


Learning Culture

Internal Community of Practice



Virtual Communication





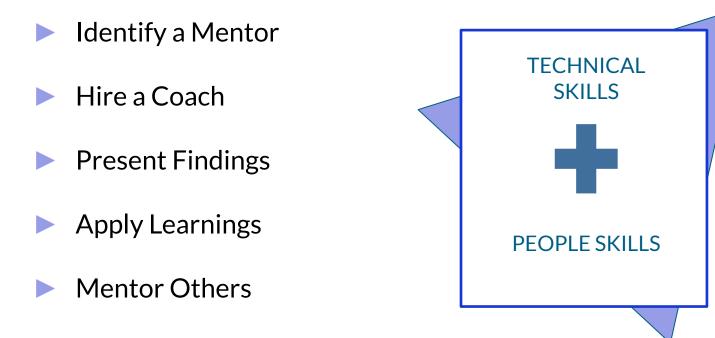
Conferences







## Provide Opportunities







### Development Plan

- Development Opportunities
- Potential Career Paths
- Potential You See + Their Aspirations
- No Promises

	jeshmidt						
DEVELOPMENT PLAN FOR ANALYTICS PROFESSIONALS							
Name Date							
Business Acumen							
Goal	Target Completion Date	Actual Completion Date					
<u>Data</u> Goal	Target Completion Date	Actual Completion Date					
Statistics & Modeling							
Goal	Target Completion Date	Actual Completion Date					



## **THANK YOU!**





#### Jenny Schmidt jenny@jschmidtconsulting.c



om www.jschmidtconsulting.co

# Nick Reddin

nick@american-technology. net

